# Drill Hall Library Strategy 2015-17

## Vision

Our vision is for academic activity at the Medway campus to be enhanced by using and sharing knowledge and information, facilitated by expertise and exploiting technologies.

## Mission

Our mission is for the Drill Hall Library and its staff to play a central role in delivering an excellent academic experience. This will be done through services that empower Medway students, teachers and researchers to study, educate and discover by using resources and information technologies in the library and shared spaces.

## Values

1. **Listening to and responding to** the people who use our services
2. **Valuing our staff** by investing in and supporting them to deliver excellent services
3. **Collaborating** by sharing experiences and ideas with all of our partners
4. **Innovating** by seeking to creatively develop our services
5. **Seeking quality** and striving to add value to the experience of those using our services
6. **Embracing diversity** and seeing strength in the range of people, skills and backgrounds who we support and work with
7. **Working sustainably** and having a positive impact
8. **Passionate about the Medway campus** and respectful of the Drill Hall and its history

## Strategic themes

1. Providing high quality, productive and flexible **study environments** in shared spaces at the Medway Campus
2. Developing **partnerships** with our academic partners, local bodies and all those with a stake-hold in activity at the Medway campus
3. Providing high-quality, reliable and modern **technological infrastructure**
4. Collecting and facilitating academic exploitation of information and library **resources** from printed books through to innovative electronic sources in Medway subject areas
5. Developing **services that empower** our community to realise their academic needs and ambitions through the use of information and related technology

## How will we plan to deliver our strategic themes?

1. Transparency across partners and stakeholders through an annual planning process
2. Measuring satisfaction and using appropriate data to inform decisions
3. Planning activities and using project methodologies where appropriate
4. Using a rolling 3-year planning roadmap to scan the horizon
5. Using annual team plans to empower our staffing groups
6. Maintaining a shared register of our issues, constraints and risks